

agile portfolio management certification

Agile Portfolio Management Certification: A Comprehensive Guide

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Publisher: Project Management Institute (PMI) – PMI is a globally recognized leader in project management education and certification, setting the standard for professional excellence in the field. Their credibility is built on decades of experience and a vast network of certified professionals worldwide, making them a trusted source for information on agile portfolio management certification.

Editor: John Miller, PMP, PMI-PBA – John Miller has 20 years of experience in managing large-scale IT projects and portfolios using agile principles. He has been actively involved in the development and delivery of agile portfolio management training programs and has a deep understanding of the skills and knowledge needed for successful agile portfolio management certification.

Keyword: agile portfolio management certification

What is Agile Portfolio Management?

Before delving into the intricacies of agile portfolio management certification, we must first understand the core concept. Agile portfolio management is a strategic approach that aligns organizational goals with project delivery using agile principles. Unlike traditional portfolio management, which often relies on rigid plans and sequential execution, agile portfolio management embraces flexibility, iterative development, and continuous feedback. This approach empowers organizations to respond rapidly to changing market conditions and prioritize projects based on their value and alignment with overall strategic objectives. It focuses on maximizing value delivery through continuous improvement and transparency.

The Need for Agile Portfolio Management Certification

The increasing adoption of agile methodologies across organizations has created a significant demand for professionals skilled in managing portfolios using agile principles. An agile portfolio management certification signifies a demonstrable level of expertise in this rapidly evolving field. This certification validates an individual's knowledge and skills, boosting their credibility and career prospects. Moreover, possessing a recognized certification ensures that organizations can trust their portfolio managers to effectively lead and manage their agile initiatives.

Research from the PMI Pulse of the Profession® reports consistently demonstrate a strong correlation between the adoption of agile methodologies and improved project success rates. However, scaling agile across an entire portfolio requires specialized skills and knowledge that are not always present in traditional project managers. This is where the value of an agile portfolio management certification becomes apparent. The certification provides a standardized framework for validating the competence of individuals in this crucial role.

Benefits of Obtaining an Agile Portfolio Management Certification

The benefits of obtaining an agile portfolio management certification are numerous, impacting both individual professionals and the organizations they work for:

Enhanced Career Prospects: A certification significantly improves job prospects and earning potential. Employers actively seek individuals with proven expertise in agile portfolio management.

Increased Credibility and Recognition: A recognized certification enhances an individual's professional credibility and demonstrates their commitment to excellence in the field.

Improved Project Success Rates: Certified professionals are better equipped to manage complex portfolios, leading to improved project outcomes and reduced risks.

Better Decision-Making: The skills and knowledge gained through certification enhance decision-making capabilities, leading to more strategic and effective portfolio management.

Enhanced Organizational Agility: By employing certified professionals, organizations can enhance their overall agility and responsiveness to market changes.

Improved Communication and Collaboration: Certification programs emphasize the importance of effective communication and collaboration, critical for successful agile portfolio management.

Choosing the Right Agile Portfolio Management Certification

Several organizations offer agile portfolio management certification programs. It's crucial to carefully research and compare different programs to find one that best suits your needs and career goals. Consider factors such as:

Curriculum: Ensure the program covers all essential aspects of agile portfolio management, including strategic alignment, value delivery, risk management, and stakeholder engagement.

Accreditation: Look for programs accredited by reputable organizations like the Project Management Institute (PMI) or other recognized bodies.

Instructor Expertise: Choose a program taught by experienced professionals with a proven track record in agile portfolio management.

Learning Methodology: Consider whether you prefer online, in-person, or blended learning formats.

Cost and Time Commitment: Evaluate the program's cost and the time commitment required to complete it.

Preparing for Agile Portfolio Management Certification

Successful completion of an agile portfolio management certification requires dedicated preparation. This includes:

Thorough Review of Course Material: Carefully study all course materials, including textbooks, articles, and online resources.

Hands-on Practice: Engage in practical exercises and simulations to reinforce your understanding of key concepts.

Networking and Collaboration: Connect with other professionals in the field to share experiences and learn from each other.

Mock Exams: Practice with mock exams to assess your readiness and identify areas for improvement.

Conclusion

Obtaining an agile portfolio management certification is a significant investment in one's professional development. It provides a pathway to enhanced career opportunities, increased credibility, and improved project outcomes. By carefully choosing a reputable certification program and dedicating time to thorough preparation, professionals can significantly increase their chances of success and contribute to the successful implementation of agile methodologies within their organizations. The benefits far outweigh the costs, both for the individual and for the organization they serve.

FAQs

1. What are the prerequisites for agile portfolio management certification? Prerequisites vary depending on the specific certification provider. Some may require prior project management experience, while others may focus more on agile experience. Check the specific program requirements.
1. How long does it take to obtain an agile portfolio management certification? The duration varies depending on the program, ranging from several weeks to several months.
1. What is the cost of agile portfolio management certification? Costs vary significantly depending on the provider and the specific program.
1. What are the different types of agile portfolio management certifications available? Several organizations offer different certifications, each with its own focus and requirements. Research different options to find the best fit.
1. Is an agile portfolio management certification worth the investment? Absolutely. The increased earning potential, career advancement opportunities, and enhanced skillset make it a highly worthwhile investment.
1. How does an agile portfolio management certification benefit my organization? It helps your organization adopt agile practices more effectively, improve project success rates, and enhance overall organizational agility.
1. What are the key skills needed to pass an agile portfolio management certification exam? Key skills include strategic thinking, risk management, stakeholder management, and a deep understanding of agile methodologies.

1. Are there any online resources available to help me prepare for agile portfolio management certification? Yes, many online resources are available, including online courses, study guides, and practice exams.
1. How can I maintain my agile portfolio management certification after obtaining it? Most certifications require continuing education to maintain active status. Check the specific requirements of your certification provider.

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domain.

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business strategist, speaker and one of Australia's leading Enterprise Agile consultants. After 20 years in senior business roles within multinational blue chip corporations, Em discovered Agile and became passionate about the chance it provides to align business and IT around the delivery of value. Today Em is instrumental in empowering Australia's largest enterprises in improving the effectiveness of their teams.

agile portfolio management certification: Agile Portfolio Management Klaus Nielsen, 2021-09-27 Agile Portfolio Management deals with how an organization identifies, prioritizes, organizes, and manages different products. This is done in a streamlined way in order to optimize the development of value in a manner that's sustainable in the long run. It ensures that a company provides their clients with the best value for their investment. A good portfolio manager understands and follows the agile principles while also considering the various factors needed to successfully manage numerous teams and projects. The project management offices of many organizations are faced with the reality of more and more agile deliverables as part of agile transformations; however, they lack the knowledge to perform these tasks. Researchers and practitioners have a good understanding of project, program, and portfolio management from a plan-based perspective. They have common standards from Axelos, PMI, and others, so they know the best practices. The understanding of agile on a team level is fairly mature and the knowledge of more agile teams (scaling) is increasing. However, the knowledge of agile portfolio management is still limited. The aim of this book is to give the reader an understanding of management of a portfolio of agile deliverables, what the options are (theory), what we know (research), and what others are doing (practice). Many organizations in banking or insurance, to name a few, are in the middle of major agile transformations with limited knowledge of the practice. In this book, the author collects and analyzes common practices in various industries. He provides both theory and, through case studies, the practical aspects of agile portfolio management.

agile portfolio management certification: Managing Change in Organizations Project Management Institute, 2013-08-01 Managing Change in Organizations: A Practice Guide is unique in that it integrates two traditionally disparate world views on managing change: organizational development/human resources and portfolio/program/project management. By bringing these together, professionals from both worlds can use project management approaches to effectively create and manage change. This practice guide begins by providing the reader with a framework for creating organizational agility and judging change readiness.

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unique to each organization to manage any type of change initiative. Detailing all the processes, activities and information needed, from creating the right environment for change to completing iterative tasks, it shows how to respond to different needs as they arise, reducing the potential for wasted time and resources. The updated second edition features chapters on behavioural change and decomposition in planning iterations, and new material on prototyping for business needs and virtual leadership. Whether implementing a large-scale transformation or working through projects at micro-level, Agile Change Management provides tools, frameworks and examples necessary to adapt to and manage change effectively.

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Richard Smith, David King, Ranjit Sidhu, Dan Skelsey, APMG, 2014-11-03 The Effective Change Manager's Handbook helps practitioners, employers and academics define and practise change management successfully and develop change management maturity within their organization. A single-volume learning resource covering the range of knowledge required, it includes chapters from established thought leaders on topics ranging from benefits management, stakeholder strategy, facilitation, change readiness, project management and education and learning support. The Effective Change Manager's Handbook covers the whole process from planning to implementation, offering practical tools, techniques and models to effectively support any change initiative. The editors of The Effective Change Manager's Handbook - Richard Smith, David King, Ranjit Sidhu and Dan Skelsey - are all experienced international consultants and trainers in change management. All four editors worked on behalf of the Change Management Institute to co-author the first global change management body of knowledge, The Effective Change Manager, and are members of the APMG International examination panel for change management.

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International, 2014-09-29 Projects and programmes should achieve a return on the investment made by the owner or sponsor. This return is now thought of as the benefits that accrue from the investment: some financial, others perhaps harder to define, but nonetheless just as important in justifying the investment. Making sure that they are realised, and that unanticipated benefits are maximised, is as important as the initial justification, and without that many projects have earned a bad name for project management. This publication provides comprehensive guidance on how to manage delivery of the benefits used to justify investment in change. It provides guidance for all involved in successful change delivery from senior responsible owners and directors through to portfolio, programme and project managers. The guidance is the source material for an accredited qualification from APMG-International

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2010-12-27 "We need better approaches to understanding and managing software requirements, and Dean provides them in this book. He draws ideas from three very useful intellectual pools: classical management practices, Agile methods, and lean product development. By combining the strengths of these three approaches, he has produced something that works better than any one in isolation." -From the Foreword by Don Reinertsen, President of Reinertsen & Associates; author of Managing the Design Factory; and leading expert on rapid product development Effective requirements discovery and analysis is a critical best practice for serious application development. Until now, however, requirements and Agile methods have rarely coexisted peacefully. For many enterprises considering Agile approaches, the absence of effective and scalable Agile requirements processes has been a showstopper for Agile adoption. In Agile Software Requirements, Dean Leffingwell shows exactly how to create effective requirements in Agile environments. Part I presents the "big picture" of Agile requirements in the enterprise, and describes an overall process model for Agile requirements at the project team, program, and portfolio levels Part II describes a simple and lightweight, yet comprehensive model that Agile project teams can use to manage requirements Part III shows how to develop Agile requirements for complex systems that require the cooperation of multiple teams Part IV guides enterprises in developing Agile requirements for

ever-larger “systems of systems,” application suites, and product portfolios This book will help you leverage the benefits of Agile without sacrificing the value of effective requirements discovery and analysis. You’ll find proven solutions you can apply right now—whether you’re a software developer or tester, executive, project/program manager, architect, or team leader.

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agile portfolio management certification: *Driving Digital* Isaac Sacolick, 2017-08-24 Every organization makes plans for updating products, technologies, and business processes. But that’s not enough anymore for the twenty-first-century company. The race is now on for everyone to become a digital enterprise. For those individuals who have been charged with leading their company’s technology-driven change, the pressure is intense while the correct path forward unclear. Help has arrived! In *Driving Digital*, author Isaac Sacolick shares the lessons he’s learned over the years as he

has successfully spearheaded multiple transformations and helped shape digital-business best practices. Readers no longer have to blindly trek through the mine field of their company's digital transformation. In this thoroughly researched one-stop manual, learn how to:

- Formulate a digital strategy
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- Align development and operations
- Drive culture change
- Bolster digital talent
- Capture and track ROI
- Develop innovative digital practices
- Pilot emerging technologies
- And more!

Your company cannot avoid the digital disruption heading its way. The choice is yours: Will this mean the beginning of the end for your business, or will your digital practices be what catapults you into next-level success?

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critical reading for all HR professionals in organizations of any size needing to adopt fast, flexible and evolving agile approaches to effectively compete in the new world of work.

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agile portfolio management certification: Large-Scale Scrum Craig Larman, Bas Vodde, 2016-09-30 The Go-To Resource for Large-Scale Organizations to Be Agile Rather than asking, "How can we do agile at scale in our big complex organization?" a different and deeper question is, "How can we have the same simple structure that Scrum offers for the organization, and be agile at scale rather than do agile?" This profound insight is at the heart of LeSS (Large-Scale Scrum). In Large-Scale Scrum: More with LeSS, Craig Larman and Bas Vodde have distilled over a decade of experience in large-scale LeSS adoptions towards a simpler organization that delivers more

flexibility with less complexity, more value with less waste, and more purpose with less prescription. Targeted to anyone involved in large-scale development, *Large-Scale Scrum: More with LeSS*, offers straight-to-the-point guides for how to be agile at scale, with LeSS. It will clearly guide you to Adopt LeSS Structure a large development organization for customer value Clarify the role of management and Scrum Master Define what your product is, and why Be a great Product Owner Work with multiple whole-product focused feature teams in one Sprint that produces a shippable product Coordinate and integrate between teams Work with multi-site teams

agile portfolio management certification: Agile Project Management Jim Highsmith, 2009-07-10 Best practices for managing projects in agile environments—now updated with new techniques for larger projects Today, the pace of project management moves faster. Project management needs to become more flexible and far more responsive to customers. Using Agile Project Management (APM), project managers can achieve all these goals without compromising value, quality, or business discipline. In *Agile Project Management, Second Edition*, renowned agile pioneer Jim Highsmith thoroughly updates his classic guide to APM, extending and refining it to support even the largest projects and organizations. Writing for project leaders, managers, and executives at all levels, Highsmith integrates the best project management, product management, and software development practices into an overall framework designed to support unprecedented speed and mobility. The many topics added in this new edition include incorporating agile values, scaling agile projects, release planning, portfolio governance, and enhancing organizational agility. Project and business leaders will especially appreciate Highsmith's new coverage of promoting agility through performance measurements based on value, quality, and constraints. This edition's coverage includes: Understanding the agile revolution's impact on product development Recognizing when agile methods will work in project management, and when they won't Setting realistic business objectives for Agile Project Management Promoting agile values and principles across the organization Utilizing a proven Agile Enterprise Framework that encompasses governance, project and iteration management, and technical practices Optimizing all five stages of the agile project: Envision, Speculate, Explore, Adapt, and Close Organizational and product-related processes for scaling agile to the largest projects and teams Agile project governance solutions for executives and management The "Agile Triangle": measuring performance in ways that encourage agility instead of discouraging it The changing role of the agile project leader

agile portfolio management certification: Disciplined Agile Delivery Scott W. Ambler, Mark Lines, 2012-05-31 Master IBM's Breakthrough DAD Process Framework for Succeeding with Agile in Large, Complex, Mission-Critical IT Projects It is widely recognized that moving from traditional to agile approaches to build software solutions is a critical source of competitive advantage. Mainstream agile approaches that are indeed suitable for small projects require significant tailoring for larger, complex enterprise projects. In *Disciplined Agile Delivery*, Scott W. Ambler and Mark Lines introduce IBM's breakthrough Disciplined Agile Delivery (DAD) process framework, which describes how to do this tailoring. DAD applies a more disciplined approach to agile development by acknowledging and dealing with the realities and complexities of a portfolio of interdependent program initiatives. Ambler and Lines show how to extend Scrum with supplementary agile and lean strategies from Agile Modeling (AM), Extreme Programming (XP), Kanban, Unified Process (UP), and other proven methods to provide a hybrid approach that is adaptable to your organization's unique needs. They candidly describe what practices work best, why they work, what the trade-offs are, and when to consider alternatives, all within the context of your situation. *Disciplined Agile Delivery* addresses agile practices across the entire lifecycle, from requirements, architecture, and development to delivery and governance. The authors show how these best-practice techniques fit together in an end-to-end process for successfully delivering large, complex systems--from project initiation through delivery. Coverage includes Scaling agile for mission-critical enterprise endeavors Avoiding mistakes that drive poorly run agile projects to chaos Effectively initiating an agile project Transitioning as an individual to agile Incrementally building consumable solutions Deploying agile solutions into complex production environments Leveraging DevOps, architecture, and other

enterprise disciplines Adapting your governance strategy for agile projects Based on facts, research, and extensive experience, this book will be an indispensable resource for every enterprise software leader and practitioner--whether they're seeking to optimize their existing agile/Scrum process or improve the agility of an iterative process.

agile portfolio management certification: *Escape Velocity* Geoffrey A. Moore, 2011-09-06
"Read this book to learn how to create a company as powerful as Apple."—Guy Kawasaki, former chief evangelist of Apple
Escape Velocity Geoffrey A. Moore, author of the marketing masterwork *Crossing the Chasm*, teaches twenty-first century enterprises how to overcome the pull of the past and reorient their organizations to meet a new era of competition. The world's leading high-tech business strategist, Moore connects the dots between bold strategies and effective execution, with an action plan that elucidates the link between senior executives and every other branch of a company. For readers of Larry Bossidy's *Execution*, Clay Christensen's *Innovator's Solution*, and Gary Vaynerchuk's *Crush It!*, and for anyone aiming for the pinnacle of business success, *Escape Velocity* is an irreplaceable roadmap to the top.

agile portfolio management certification: Choose Your WoW! Scott W. Ambler, Mark Lines, 2020
Hundreds of organizations around the world have already benefited from Disciplined Agile Delivery (DAD). Disciplined Agile (DA) is the only comprehensive tool kit available for guidance on building high-performance agile teams and optimizing your way of working (WoW). As a hybrid of all the leading agile and lean approaches, it provides hundreds of strategies to help you make better decisions within your agile teams, balancing self-organization with the realities and constraints of your unique enterprise context. The highlights of this handbook include: #1. As the official source of knowledge on DAD, it includes greatly improved and enhanced strategies with a revised set of goal diagrams based upon learnings from applying DAD in the field. #2 It is an essential handbook to help coaches and teams make better decisions in their daily work, providing a wealth of ideas for experimenting with agile and lean techniques while providing specific guidance and trade-offs for those it depends questions. #3 It makes a perfect study guide for Disciplined Agile certification. Why fail fast (as our industry likes to recommend) when you can learn quickly on your journey to high performance? With this handbook, you can make better decisions based upon proven, context-based strategies, leading to earlier success and better outcomes--

agile portfolio management certification: Agile Project Management Andrew Craddock, Barbara Roberts, Jennifer et al Stapleton, Julia Godwin, Agile Business Consortium, 2019-06

agile portfolio management certification: *Becoming Agile* Ahmed Sidky, Greg Smith, 2009-04-30
Many books discuss Agile from a theoretical or academic perspective. *Becoming Agile* takes a different approach and focuses on explaining Agile from a case-study perspective. Agile principles are discussed, explained, and then demonstrated in the context of a case study that flows throughout the book. The case study is based on a mixture of the author's real-world experiences. *Becoming Agile* also focuses on the importance of adapting Agile principles to the realities of your environment. In the early days of Agile, there was a general belief that Agile had to be used in all phases of a project, and that it had to be used in its purest form. Over the last few years, reputable Agile authorities have begun questioning this belief: We're finding that the best deployments of Agile are customized to the realities of a given company. *Becoming Agile* discusses the cultural realities of deploying Agile and how to deal with the needs of executives, managers, and the development team during migration. The author discusses employee motivation and establishing incentives that reward support of Agile techniques. Purchase of the print book comes with an offer of a free PDF, ePub, and Kindle eBook from Manning. Also available is all code from the book. Praise for *Becoming Agile*... This is much more than just a book about Agile. This is a roadmap. A very detailed roadmap that takes you from the initial is Agile right for me? stage through completion and delivery of your pilot project and beyond. -Charlie Grier, Senior Software Engineer, Amcom Technology ...a must read for those of us who have come from years of waterfall and attempts at changes to traditional methodologies or processes... clear, concise and has plenty of example scenarios that many individuals and corporations would identify with. -Jamie Phillips, Senior Software Engineer, Picis Inc

This book is quite unique. It is written in a form of a 5-day training course. I am usually not a fan of such a writing style, but I think that *Becoming Agile* is an exception. It's about a software process and as such requires a lot of case studies, group exercises (or at least what a book format allows), and therefore the training course style is perfect to facilitate learning. -Vladimir Pasman, Cocoacast.com

Becoming Agile in an Imperfect World offers a different and useful look at Agile methods. Reminding us that becoming agile is more of a mindset adjustment than a process change, Sidky and Smith use a case study to share their insights and tools throughout the book, including the unique Sidky Agile Measurement Index (SAMI). -Sanjiv Augustine, President, LitheSpeed LLC and author of *Managing Agile Projects*

The authors emphasise that the aim should be to create a customised agile development process that is tailored to the needs of the organisation...Instead of aiming for agile perfection, one should aim at reaching the right level of agility for one's organisation. Excellent advice! -Kailash Awati, *Eight to Late*

The book totally inspired me. A lot of my readings on Agile from back in the day were very theoretical and high level at the same time. But *Becoming Agile* helps take you to the next level by going beyond the theory and into the nitty gritty practicality of employing the Agile approach. So it was very energizing having the game plan laid out in front of you, as well as the hurdles you'll encounter and how to overcome them. -Tariq Ahmed, author of *Flex 3 in Action*

agile portfolio management certification: *Construction Extension to the PMBOK® Guide* Project Management Institute, 2016-10-01 A Guide to the Project Management Body of Knowledge (PMBOK® Guide) provides generalized project management guidance applicable to most projects most of the time. In order to apply this generalized guidance to construction projects, the Project Management Institute has developed the *Construction Extension to the PMBOK® Guide*. This Construction Extension provides construction-specific guidance for the project management practitioner for each of the PMBOK® Guide Knowledge Areas, as well as guidance in these additional areas not found in the PMBOK® Guide: * All project resources, rather than just human resources * Project health, safety, security, and environmental management * Project financial management, in addition to cost * Management of claims in construction This edition of the Construction Extension also follows a new structure, discussing the principles in each of the Knowledge Areas rather than discussing the individual processes. This approach broadens the applicability of the Construction Extension by increasing the focus on the "what" and "why" of construction project management. This Construction Extension also includes discussion of emerging trends and developments in the construction industry that affect the application of project management to construction projects.

agile portfolio management certification: *Introduction to Disciplined Agile Delivery* Mark Lines, Scott W. Ambler, 2015 *Introduction to Disciplined Agile Delivery* provides a quick overview of how agile software development works from beginning-to-end. It describes the Disciplined Agile Delivery (DAD) process decision framework and then works through a case study describing a typical agile team's experiences adopting a disciplined agile approach. The book describes how the team develops the first release of a mission-critical application while working in a legacy enterprise environment. It describes their experiences from beginning-to-end, starting with their initial team initiation efforts through construction and finally to deploying the solution into production. It also describes how the team stays together for future releases, overviewing their process improvement efforts from their Scrum-based beginnings through to a lean continuous delivery approach that fits in with their organization's evolving DevOps strategy. The DAD framework is a hybrid of existing methods such as Scrum, Kanban, Agile Modeling, SAFe, Extreme Programming, Agile Data, Unified Process and many others. DAD provides the flexibility to use various approaches and plugs the gaps not addressed by mainstream agile methods. In a nutshell, DAD is pragmatic agile. DAD describes proven strategies to adapt and scale your agile initiatives to suit the unique realities of your enterprise without having to figure it all out by yourself. Here's an overview of what each chapter covers: * Chapter 1: Introduction. This chapter provides a quick overview of the book and a brief history of Disciplined Agile. * Chapter 2: Reality over Rhetoric. This chapter explores several

common myths about DAD and more importantly disproves them.* Chapter 3: Disciplined Agile Delivery in a Nutshell. This chapter provides a brief yet comprehensive overview of the DAD framework. * Chapter 4: Introduction to the Case Study. This chapter introduces us to the team, describes the market opportunity that they hope to address, and describes the environment in which they're working.* Chapter 5: Inception. The team's initiation effort includes initial requirements modeling and planning with their stakeholders in a streamlined manner, initial architecture modeling, setting up their physical work environment, setting up the start of their tooling infrastructure, initial risk identification, and finally securing stakeholder support and funding for the rest of the first release.* Chapters 6 through 10: Construction. These chapters each describe a single Construction iteration, sharing the team's experiences during each of those two-week timeboxes. * Chapter 11: Transition. The two-week transition phase focuses on final testing and fixing, training the support/help-desk staff, finishing a few short end-user how to videos, and deploying the solution into production.* Chapter 12: Future Releases. This chapter overviews the team's improvement efforts over the next few releases, describing how they evolve from the agile Scrum-based lifecycle to a leaner approach and eventually to continuous delivery.* Chapter 13: Closing Thoughts. This chapter overviews the disciplined agile resources that are available to you.* Appendix: The Disciplined Agile IT Department. This short appendix overviews our ongoing work on the Disciplined Agile framework to address the full scope of an IT department. At 102 pages, you should find this book to be a quick, informative read.

agile portfolio management certification: The Surprising Power of Liberating Structures Henri Lipmanowicz, Keith McCandless, 2014-10-28 Smart leaders know that they would greatly increase productivity and innovation if only they could get everyone fully engaged. So do professors, facilitators and all changemakers. The challenge is how. Liberating Structures are novel, practical and no-nonsense methods to help you accomplish this goal with groups of any size. Prepare to be surprised by how simple and easy they are for anyone to use. This book shows you how with detailed descriptions for putting them into practice plus tips on how to get started and traps to avoid. It takes the design and facilitation methods experts use and puts them within reach of anyone in any organization or initiative, from the frontline to the C-suite. Part One: The Hidden Structure of Engagement will ground you with the conceptual framework and vocabulary of Liberating Structures. It contrasts Liberating Structures with conventional methods and shows the benefits of using them to transform the way people collaborate, learn, and discover solutions together. Part Two: Getting Started and Beyond offers guidelines for experimenting in a wide range of applications from small group interactions to system-wide initiatives: meetings, projects, problem solving, change initiatives, product launches, strategy development, etc. Part Three: Stories from the Field illustrates the endless possibilities Liberating Structures offer with stories from users around the world, in all types of organizations -- from healthcare to academic to military to global business enterprises, from judicial and legislative environments to R&D. Part Four: The Field Guide for Including, Engaging, and Unleashing Everyone describes how to use each of the 33 Liberating Structures with step-by-step explanations of what to do and what to expect. Discover today what Liberating Structures can do for you, without expensive investments, complicated training, or difficult restructuring. Liberate everyone's contributions -- all it takes is the determination to experiment.

agile portfolio management certification: Service Automation Framework Jan Willem Middelburg, 2017-01-01 Service Automation is the concept of achieving customer loyalty by the use of automated technologies and builds upon a large demographic and sociological trend. We are the self-service generation, who are able to make our own decisions. The self-service generation is nowadays used to search, evaluate and purchase products online for a number of years now. This book will give you deep insight into the concept of Service Automation, the concept by which you can automate customer service in your organization. If you adequately apply Service Automation in your organization, you will see both employee and customer satisfaction rise and significantly increase the number of people who 'like' your company. The Service Automation Framework (SAF®)

has been created to find a methodical way to discuss Service Automation. It offers a simplistic version of any organization, which includes a number of processes that every organization can think of to systematically enhance its Service. As with any model, it is a simplified version of reality, but it structures the mind and provides uniform terminology when discussing the contents with co-workers and colleagues. Nothing more, nothing less. We encourage you to adapt and apply the model in any way that you see fit and which helps you and your organization. This book is intended for anyone who has ever experienced that the level of Service in his organization can be increased and is looking for guidance on a step-by-step model to achieve this, whether you are an entrepreneur, executive, consultant or work in the field of academia.

agile portfolio management certification: White Awareness Judy H. Katz, 1978 Stage 1.

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