

360 feedback sample questions for managers

360 Feedback Sample Questions for Managers: A Comprehensive Guide

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Introduction:

The effectiveness of a manager significantly impacts team morale, productivity, and ultimately, the success of an organization. Gaining a holistic understanding of a manager's strengths and weaknesses is crucial for fostering growth and improvement. This is where 360-degree feedback, incorporating perspectives from superiors, peers, subordinates, and even clients, proves invaluable. This article delves into the creation and utilization of effective 360 feedback sample questions for managers, exploring the challenges and opportunities inherent in this process. We will examine the types of questions that elicit insightful responses, the importance of anonymity and confidentiality, and the best practices for interpreting and acting upon the feedback received.

H1: Designing Effective 360 Feedback Sample Questions for Managers

The cornerstone of a successful 360 feedback process lies in the quality of the questions asked. Poorly designed questions can lead to vague, unhelpful responses, while well-crafted questions provide a rich source of actionable insights. 360 feedback sample questions for managers should cover several key areas:

H2: Leadership Style and Behaviors

Specific examples: "Describe a time this manager effectively delegated a task. What made it effective?"

(Instead of: "How effective is this manager at delegation?")

Behavioral questions: "On a scale of 1 to 5, how often does this manager provide constructive feedback?"

Followed by an open-ended question: "Can you provide an example to illustrate your rating?"

Situational questions: "How does this manager handle conflict within the team?" "How effectively does this manager communicate team goals and objectives?"

H2: Communication & Interpersonal Skills

Clarity and effectiveness: "How clearly does this manager communicate expectations and goals?"

Active listening: "To what extent does this manager actively listen to and consider the perspectives of team members?"

Empathy and support: "How supportive and understanding is this manager towards team members facing challenges?"

H2: Decision-Making and Problem-Solving

Decision-making process: "Describe this manager's approach to making important decisions. What are their strengths and weaknesses in this area?"

Problem-solving skills: "How effectively does this manager identify and solve problems within the team?"

Strategic thinking: "How well does this manager align team activities with overall organizational goals?"

H2: Team Building and Motivation

Team collaboration: "How effectively does this manager foster collaboration and teamwork within the team?"

Motivation and recognition: "How effectively does this manager motivate and recognize the contributions of team members?"

Developing others: "To what extent does this manager invest in the professional development of their team members?"

H1: Challenges in Implementing 360 Feedback for Managers

While 360 feedback offers significant benefits, several challenges must be addressed:

Anonymity and Confidentiality: Concerns about retribution can hinder honest feedback. Ensuring anonymity and confidentiality is paramount. This requires clear communication and a robust system for collecting and processing feedback.

Subjectivity and Bias: Feedback can be subjective, influenced by personal relationships or biases. Using multiple raters and focusing on observable behaviors can mitigate this.

Data Interpretation: Raw data needs careful analysis. Focusing on patterns and trends, rather than individual comments, is important.

Resistance to Feedback: Some managers may resist receiving feedback, viewing it as criticism rather than an opportunity for growth. A supportive and coaching approach is crucial.

Time and Resource Commitment: The 360 feedback process requires significant time and resources for design, implementation, analysis, and follow-up.

H1: Opportunities and Benefits of 360 Feedback for Managers

Despite the challenges, the opportunities provided by 360 feedback for managers are substantial:

Self-Awareness: Managers gain valuable insights into their strengths and weaknesses, improving self-awareness and leadership effectiveness.

Improved Performance: Actionable feedback can drive performance improvements, leading to increased productivity and team effectiveness.

Enhanced Leadership Skills: Feedback identifies areas for skill development, paving the way for targeted training and coaching.

Stronger Team Dynamics: Open communication and feedback foster trust and collaboration within teams.

Increased Employee Engagement: Employees feel valued and heard when their feedback is solicited and acted upon.

H1: Best Practices for Utilizing 360 Feedback Sample Questions for Managers

Clear Communication: Explain the purpose and process of 360 feedback clearly to all participants.

Anonymous Feedback: Guarantee anonymity to encourage honest and candid feedback.

Balanced Questions: Include both positive and negative aspects to get a comprehensive picture.

Action Planning: Develop an action plan based on the feedback received, focusing on specific areas for improvement.

Follow-up and Support: Provide ongoing support and coaching to help managers implement their action plans.

Regular Feedback Cycles: Implement 360 feedback regularly (e.g., annually or bi-annually) to track progress and identify ongoing development needs.

Conclusion:

360 feedback sample questions for managers are a vital tool for leadership development and performance improvement. While challenges exist, the benefits far outweigh the costs when implemented effectively. By carefully crafting questions, ensuring anonymity and confidentiality, and providing ongoing support, organizations can leverage 360-degree feedback to cultivate highly effective and engaged managers, ultimately boosting overall organizational success. The focus should always be on growth and improvement, fostering a culture of continuous learning and development.

FAQs

1. What is the ideal number of raters for 360-degree feedback? A minimum of 5-7 raters from different perspectives is generally recommended for reliable results.
1. How do I ensure anonymity and confidentiality in the feedback process? Utilize a third-party provider, anonymize responses before sharing them with the manager, and clearly communicate the confidentiality protocols to all participants.
1. How can I address resistance to 360-degree feedback from managers? Frame the process as an opportunity for growth and development, emphasizing the benefits of self-awareness and improved leadership skills.
1. How should I interpret the feedback received? Look for patterns and trends in the responses, rather than focusing on individual comments. Prioritize areas where feedback is consistent across multiple raters.
1. What is the role of the manager in the 360-degree feedback process? The manager should actively participate by reviewing the feedback, developing an action plan, and seeking support to implement changes.
1. How can I ensure that the 360-degree feedback process is fair and unbiased? Utilize carefully crafted questions that focus on observable behaviors, and ensure that the selection of raters is diverse and representative.
1. What type of follow-up is necessary after the 360-degree feedback is complete? Schedule a follow-up meeting to discuss the feedback, review the action plan, and provide ongoing coaching and support.

1. How can I use the results of a 360-degree feedback process to improve performance management systems? Incorporate the insights gained into performance goals, development plans, and training programs.
1. What are some common mistakes to avoid when conducting 360-degree feedback? Avoid leading questions, ensure clear instructions, and avoid focusing solely on negative feedback.

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360 feedback sample questions for managers: The Art and Science of 360 Degree Feedback

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360 feedback sample questions for managers: Nine Lies About Work Marcus Buckingham, Ashley Goodall, 2019-04-02 Forget what you know about the world of work You crave feedback. Your organization's culture is the key to its success. Strategic planning is essential. Your competencies should be measured and your weaknesses shored up. Leadership is a thing. These may sound like

basic truths of our work lives today. But actually, they're lies. As strengths guru and bestselling author Marcus Buckingham and Cisco Leadership and Team Intelligence head Ashley Goodall show in this provocative, inspiring book, there are some big lies--distortions, faulty assumptions, wrong thinking--that we encounter every time we show up for work. Nine lies, to be exact. They cause dysfunction and frustration, ultimately resulting in workplaces that are a pale shadow of what they could be. But there are those who can get past the lies and discover what's real. These freethinking leaders recognize the power and beauty of our individual uniqueness. They know that emergent patterns are more valuable than received wisdom and that evidence is more powerful than dogma. With engaging stories and incisive analysis, the authors reveal the essential truths that such freethinking leaders will recognize immediately: that it is the strength and cohesiveness of your team, not your company's culture, that matter most; that we should focus less on top-down planning and more on giving our people reliable, real-time intelligence; that rather than trying to align people's goals we should strive to align people's sense of purpose and meaning; that people don't want constant feedback, they want helpful attention. This is the real world of work, as it is and as it should be. *Nine Lies About Work* reveals the few core truths that will help you show just how good you are to those who truly rely on you.

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360 feedback sample questions for managers: *The Power of 360? Feedback* Leanne E. Atwater, Ph.D., David A. Waldman, Ph.D., 2009-11-03 Now learn from two seasoned consultants how to implement the 360° feedback process effectively--whatever the size and history of your organization. Packed with case studies and the authors' real-life consulting experiences, this book examines the successes and problems of 360° and upward feedback implementation efforts in more than 15 organizations, including Motorola, AT&T, Federal Express, Raychem, Colgate-Palmolive, and UPS. The book objectively considers such crucial components of 360° feedback as organizational culture and performance, pros and cons, the impact on the individual employee, and whether the feedback should be used for evaluative or developmental purposes. Models and tables lend a visual dimension to the book's concepts. Sample surveys and feedback reports--including the authors' own TEAM-Q survey and report set--show you what types of questions to ask and how to present feedback most effectively. If your company is considering adopting its own 360° feedback program, don't start before you read this book!

360 feedback sample questions for managers: *The Extraordinary Leader: Turning Good Managers into Great Leaders* John H. Zenger, Joseph Folkman, 2009-06-07 People can learn how to

lead. This was the position John H. Zenger and Joseph R. Folkman took when they wrote their now-classic leadership book *The Extraordinary Leader*—and it's a fact they reinforce in this new, completely updated edition of their bestseller. When it was first published, *The Extraordinary Leader* immediately attracted a wide audience of aspiring leaders drawn to its unique feature: the extensive use of scientific studies and hard data, which served to demystify the concept of leadership and get readers thinking about the subject in a pragmatic way. Now, Zenger and Folkman revisit the subject to address leaders' most pressing concerns today. The result is an up-to-date, essential leadership guide for the twenty-first century that includes: Late-breaking research on the psychology of leadership New information on leading in a global environment A breakthrough case study on measuring improved leadership behavior Studies revealing the importance of follow-through *The Extraordinary Leader* is a remarkable combination of expert insight and extensive research. The authors analyzed more than 200,000 assessments describing 20,000 managers—by far the most expansive research ever conducted for a leadership book. Zenger and Folkman have created the leadership book of the ages. *The Extraordinary Leader* explains how to build leadership skills that will take you and your organization to unimaginable success.

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360 feedback sample questions for managers: Multipliers Liz Wiseman, Greg McKeown, 2010-06-15 Are you a genius or a genius maker? We've all had experience with two dramatically different types of leaders. The first type drain intelligence, energy, and capability from the ones around them and always need to be the smartest ones in the room. These are the idea killers, the energy sappers, the diminishers of talent and commitment. On the other side of the spectrum are leaders who use their intelligence to amplify the smarts and capabilities of the people around them. When these leaders walk into a room, lightbulbs go off over people's heads, ideas flow, and problems get solved. These are the leaders who inspire employees to stretch themselves to deliver results that surpass expectations. These are the Multipliers. And the world needs more of them, especially now, when leaders are expected to do more with less. In this engaging and highly practical book, leadership expert Liz Wiseman and management consultant Greg McKeown explore these two leadership styles, persuasively showing how Multipliers can have a resoundingly positive and profitable effect on organizations—getting more done with fewer resources, developing and attracting talent, and cultivating new ideas and energy to drive organizational change and innovation. In analyzing data from more than 150 leaders, Wiseman and McKeown have identified five disciplines that distinguish Multipliers from Diminishers. These five disciplines are not based on innate talent; indeed, they are skills and practices that everyone can learn to use—even lifelong and recalcitrant Diminishers. Lively, real-world case studies and practical tips and techniques bring to life each of these principles, showing you how to become a Multiplier too, whether you are a new or an experienced manager. Just imagine what you could accomplish if you could harness all the energy and intelligence around you. Multipliers will show you how.

360 feedback sample questions for managers: *The Cambridge Handbook of Instructional Feedback* Anastasiya A. Lipnevich, Jeffrey K. Smith, 2018-11-15 This book brings together leading scholars from around the world to provide their most influential thinking on instructional feedback. The chapters range from academic, in-depth reviews of the research on instructional feedback to a case study on how feedback altered the life-course of one author. Furthermore, it features critical subject areas - including mathematics, science, music, and even animal training - and focuses on working at various developmental levels of learners. The affective, non-cognitive aspects of feedback are also targeted; such as how learners react emotionally to receiving feedback. The exploration of the theoretical underpinnings of how feedback changes the course of instruction leads to practical advice on how to give such feedback effectively in a variety of diverse contexts. Anyone interested in

researching instructional feedback, or providing it in their class or course, will discover why, when, and where instructional feedback is effective and how best to provide it.

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360 feedback sample questions for managers: The Handbook of Multisource Feedback David W. Bracken, Carol W. Timmreck, Allan H. Church, 2001-06-21 The Comprehensive Resource for Designing and Implementing MSG Processes As organizations strive to make the best possible decisions on critical issues such as compensation, succession planning, staffing, and outplacement, they have increasingly turned to multisource feedback (MSF) for answers. But while use of MSF (or 360-degree) systems has proliferated rapidly, understanding of its complexities has not^{3/4}and many companies are moving forward with MSF amid a dangerous void of systematic research and discussion on this powerful process. The Handbook of Multisource Feedback provides the most comprehensive compendium available of current knowledge and practice in MSF. The volume's diverse group of contributors^{3/4}which includes renowned academics, practitioners, and applied researchers^{3/4}represents the acknowledged thought leaders in the current and future practice of MSF. Through their multiple perspectives, they identify best practices in the design and implementation of MSF processes and offer key guidelines for decision making when using MSF. The book offers solid grounding in the nuts and bolts of MSF data collection and reporting, providing a process model that leads the reader step-by-step through each phase of an MSF system. It details the developmental and decision-making uses of multisource feedback, describing MSF applications for improving executive development, organization development and change, teams, performance management, personnel decision, and more. And it addresses the realities of system forces that influence MSF processes, including legal, ethical, and cross-cultural issues. The Handbook of Multisource Feedback will provide an ideal one-stop reference for practitioners, researchers, consultants, and organizational clients who need to understand the challenges of using multisource feedback. The Editors David W. Bracken, is director of research consulting at Mercer Delta Consulting group, LLC. His twenty-two years of practice have included multisource feedback systems, individual and organizational assessments, performance management, and management development. Carol W. Timmreck, is an organization development consultant at Shell Oil Company. She is a cofounder of the Multisource Feedback Forum, a consortium of organizations with active MSF processes. Allen H. Church, is a principal consultant in management consulting services at PricewaterhouseCoopers, specializing in multisource feedback systems and organizational surveys. He is also an adjunct professor at Columbia University. The complete guide to MSF systems Handbook of Multisource Feedback offers a comprehensive, multiperspective look at the most current knowledge and practice in multisource feedback (MSF) systems. Drawing from extensive research and practice, a diverse group of distinguished contributors presents the best practices in the field and offers pragmatic guidelines for decision making at each step of design and implementation of an MSF process. Contributors include: David Antonioni Leanne E. Atwater H. John Bernardin Scott A. Birkeland Walter C. Borman David W. Bracken Stephane Brutus W. Warner Burke Allan H. Church Jeanette N. Cleveland Victoria B. Crawshaw Anthony T. Dalessio Maxine A. Dalton Mark R. Edwards Ann J. Ewen James L. Farr John W. Fleenor Marshall Goldsmith Glenn Hallam Michael M. Harris Sally F. Hartmann Jerry W. Hedge Laura Heft Mary Dee Hicks George P. Hollenbeck Robert A. Jako Richard Lepsinger Jean Brittain Leslie Manuel London Anntoinette D. Lucia Dana McDonald-Mann Carolyn J. Mohler Kevin R. Murphy Daniel A. Newman David B. Peterson Steven G. Rogelberg James W. Smither Jeffrey D. Stoner Lynn Summers Carol W. Timmreck Carol Paradise Tornow Walter W. Tornow Catherine L. Tyl

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360 feedback sample questions for managers: Feedback to Managers Jean Brittain Leslie, 2013-09-15 Feedback is a rare commodity in day-to-day organizational life, but it is a key to ongoing effectiveness. One popular vehicle for getting feedback from one's boss, peers, subordinates, and customers is the multiple-perspective or 360-degree-feedback instrument. Whether part of a management-development course or used alone, this kind of instrument can enhance self-awareness by highlighting a leader's strengths and areas in need of further development. Selecting the right multirater instrument from among the dozens that are available can be difficult. This new edition of Feedback to Managers, the fourth, updates and expands the popular 1998 edition. It guides the selection process with an in-depth analysis of 32 publicly available instruments. Each of the instrument reports includes descriptive information, a look at the research behind the instrument, and descriptions of support materials.

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360 feedback sample questions for managers: *Radical Candor* Kim Malone Scott, 2017-03-28 *Radical Candor* is the sweet spot between managers who are obnoxiously aggressive on the one side and ruinously empathetic on the other. It is about providing guidance, which involves a mix of praise as well as criticism, delivered to produce better results and help employees develop their skills and boundaries of success. Great bosses have a strong relationship with their employees, and Kim Scott Malone has identified three simple principles for building better relationships with your employees: make it personal, get stuff done, and understand why it matters. *Radical Candor* offers a guide to those bewildered or exhausted by management, written for bosses and those who manage bosses. Drawing on years of first-hand experience, and distilled clearly to give actionable lessons to the reader, *Radical Candor* shows how to be successful while retaining your integrity and humanity. *Radical Candor* is the perfect handbook for those who are looking to find meaning in their job and create an environment where people both love their work, their colleagues and are motivated to strive to ever greater success.

360 feedback sample questions for managers: *Ask a Manager* Alison Green, 2018-05-01 From the creator of the popular website *Ask a Manager* and New York's work-advice columnist comes a witty, practical guide to 200 difficult professional conversations—featuring all-new advice! There's a reason Alison Green has been called "the Dear Abby of the work world." Ten years as a workplace-advice columnist have taught her that people avoid awkward conversations in the office because they simply don't know what to say. Thankfully, Green does—and in this incredibly helpful book, she tackles the tough discussions you may need to have during your career. You'll learn what to say when • coworkers push their work on you—then take credit for it • you accidentally trash-talk someone in an email then hit "reply all" • you're being micromanaged—or not being managed at all • you catch a colleague in a lie • your boss seems unhappy with your work • your cubemate's loud speakerphone is making you homicidal • you got drunk at the holiday party Praise for *Ask a Manager* "A must-read for anyone who works . . . [Alison Green's] advice boils down to the idea that you should be professional (even when others are not) and that communicating in a straightforward manner with candor and kindness will get you far, no matter where you work."—Booklist (starred review) "The author's friendly, warm, no-nonsense writing is a pleasure to read, and her advice can be widely applied to relationships in all areas of readers' lives. Ideal for anyone new to the job market or new to management, or anyone hoping to improve their work experience."—Library Journal (starred review) "I am a huge fan of Alison Green's *Ask a Manager* column. This book is even better. It teaches us how to deal with many of the most vexing big and little problems in our workplaces—and to do so with grace, confidence, and a sense of humor."—Robert Sutton, Stanford professor and author of *The No Asshole Rule* and *The Asshole Survival Guide* "Ask a Manager is the ultimate playbook for navigating the traditional workforce in a diplomatic but firm way."—Erin Lowry, author of *Broke Millennial: Stop Scraping By and Get Your Financial Life Together*

360 feedback sample questions for managers: *Authentic Gravitas* Rebecca Newton, Ph.D., 2019-03-12 Have a powerful impact—by being more like yourself rather than less, through this groundbreaking approach taught at the London School of Economics and companies worldwide. Organizational psychologist and executive coach Rebecca Newton has found that even her most successful clients still want more of one quality: gravitas. They want their words to carry weight, to have a positive, lasting impact on those around them. Gravitas can seem like an elusive, intangible

quality, but it isn't about adopting the style of another or being someone you're not. Newton draws on extensive research and experience coaching business leaders to show what underpins authentic gravitas and how anyone can develop it. She presents the counterintuitive idea that in order to be valued, we shouldn't spend all our time and energy trying to stand out from the crowd; instead, we should focus on the crowd--connecting with others and understanding their needs in order to make a significant difference. Newton debunks the myths of gravitas and gives readers the practical tools to develop it by: * Minimizing the gaps between intention, action, and impact * Remaining true to yourself while adapting to work successfully with people who have different styles * Choosing to be courageous regardless of how confident you feel--as you engage in courageous behaviors, confidence naturally builds Authentic gravitas extends beyond commanding presence in the room during a key meeting; it's about the small things you can do beforehand, during, and in all the spaces in between--to be someone who genuinely adds substantive value in the workplace and beyond.

360 feedback sample questions for managers: Handbook of Strategic 360 Feedback

Allan H. Church, David W. Bracken, John W. Fleenor, Dale S. Rose, 2019-04-10 This volume is the definitive work on strategic 360 feedback, an approach to performance management that is characterized by: (1) having content derived from the organization's strategy and values; (2) creating data that is sufficiently reliable and valid to be used for decision making; (3) integration with talent management and development systems; and (4) being inclusive of all candidates for assessment. Featuring 30 chapters from leading practitioners in the field, the volume is organized into four major sections: 360 for Decision Making; 360 for Development, Methodology, and Measurement; Organizational Applications; and Critical and Emerging Topics. It presents viewpoints from researchers, scientists, practitioners, and consultants on best practices in the design, implementation, and evaluation of many forms of multirater processes and technologies currently used to support talent management systems.

360 feedback sample questions for managers: Employee Engagement Through Effective

Performance Management Edward M Mone, Manuel London, Edward M. Mone, 2018-01-03 This book is a practical guide for managers to increase and support employee engagement through stronger performance management tools and techniques. In this second edition, Edward Mone and Manuel London incorporate new developments in the field, including discussion of issues about the value of challenging goals, annual formal appraisals, forced ranking, and ways to give constructive feedback. The authors expand the traditional notion of performance management to include building trust, creating conditions of empowerment, managing team learning, and maintaining ongoing straightforward communications about performance, all of which are critical to employee engagement. Case studies offer concrete examples, and checklists and surveys supply managers with ways to assess employee engagement as well as directions for increasing engagement. An up-to-date, straightforward guide, this book is appropriate for graduate students in Employee Engagement, Human Resources, and Management Studies, as well as scholars and practitioners in those fields.

360 feedback sample questions for managers: Management 3.0 Jurgen Appelo, 2011

Introduces a realistic approach to leading, managing, and growing your Agile team or organization. Written for current managers and developers moving into management, Appelo shares insights that are grounded in modern complex systems theory, reflecting the intense complexity of modern software development. Recognizes that today's organizations are living, networked systems; that you can't simply let them run themselves; and that management is primarily about people and relationships. Deepens your understanding of how organizations and Agile teams work, and gives you tools to solve your own problems. Identifies the most valuable elements of Agile management, and helps you improve each of them.

360 feedback sample questions for managers: Employee Engagement Through Effective

Performance Management Edward M. Mone, Manuel London, 2014-03-05 An engaged employee is someone who feels involved, committed, passionate and empowered and demonstrates those feelings in work behavior. This book explains that a more engaged workforce is really about better

performance management. The authors expand the traditional notion of performance management to include building trust, creating conditions of empowerment, managing team learning, and maintaining ongoing straightforward communications about performance, all of which are critical to employee engagement. The best practices tools and advice in this book are based on solid research as well as the authors' experience.

360 feedback sample questions for managers: 360 Degree Feedback Michael Silverman, Máire Kerrin, Alison Carter, 2005 Makes explicit the issues faced by organisations who are implementing 360-degree feedback for the first time, reviewing what they have gained since implementation, or considering its use within a different context (such as appraisal). This report also offers an in-depth review of the topic of 360-degree feedback.

360 feedback sample questions for managers: First, Break All the Rules Marcus Buckingham, Curt Coffman, 2014-02-02 Gallup presents the remarkable findings of its revolutionary study of more than 80,000 managers in *First, Break All the Rules*, revealing what the world's greatest managers do differently. With vital performance and career lessons and ideas for how to apply them, it is a must-read for managers at every level. The greatest managers in the world seem to have little in common. They differ in sex, age, and race. They employ vastly different styles and focus on different goals. Yet despite their differences, great managers share one common trait: They do not hesitate to break virtually every rule held sacred by conventional wisdom. They do not believe that, with enough training, a person can achieve anything he sets his mind to. They do not try to help people overcome their weaknesses. They consistently disregard the golden rule. And, yes, they even play favorites. This amazing book explains why. Gallup presents the remarkable findings of its massive in-depth study of great managers across a wide variety of situations. Some were in leadership positions. Others were front-line supervisors. Some were in Fortune 500 companies; others were key players in small entrepreneurial companies. Whatever their situations, the managers who ultimately became the focus of Gallup's research were invariably those who excelled at turning each employee's talent into performance. In today's tight labor markets, companies compete to find and keep the best employees, using pay, benefits, promotions, and training. But these well-intentioned efforts often miss the mark. The front-line manager is the key to attracting and retaining talented employees. No matter how generous its pay or how renowned its training, the company that lacks great front-line managers will suffer. The authors explain how the best managers select an employee for talent rather than for skills or experience; how they set expectations for him or her — they define the right outcomes rather than the right steps; how they motivate people — they build on each person's unique strengths rather than trying to fix his weaknesses; and, finally, how great managers develop people — they find the right fit for each person, not the next rung on the ladder. And perhaps most important, this research — which initially generated thousands of different survey questions on the subject of employee opinion — finally produced the twelve simple questions that work to distinguish the strongest departments of a company from all the rest. This book is the first to present this essential measuring stick and to prove the link between employee opinions and productivity, profit, customer satisfaction, and the rate of turnover. There are vital performance and career lessons here for managers at every level, and, best of all, the book shows you how to apply them to your own situation.

360 feedback sample questions for managers: Leadership Resources Center for Creative Leadership, Greensboro, NC., 2000 This guide provides over 300 pages of resources suggested by leadership educators in surveys, Center for Creative Leadership staff, and search of library resources. This eighth edition is half-new, including web sites and listserv discussion groups, and it places a stronger focus on meeting the needs of human resources professionals and corporate trainers. An annotated bibliography groups leadership materials in several broad categories: overview; in context; history, biography and literature; competencies; research, theories, and models; training and development; social, global, and diversity issues; team leadership; and organizational leadership (180 pages). Includes annotated lists of: journals and newsletters (9 pages); instruments (21 pages); exercises (41 pages); instrument and exercise vendors (5 pages);

videos (29 pages); video distributors (4 pages); web sites (6 pages); organizations (21 pages); and conferences (9 pages). (Contains a 66-page index of all resources.) (TEJ)

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360 feedback sample questions for managers: No Rules Rules Reed Hastings, Erin Meyer, 2020-09-08 The New York Times bestseller Shortlisted for the 2020 Financial Times & McKinsey Business Book of the Year Netflix cofounder Reed Hastings reveals for the first time the unorthodox culture behind one of the world's most innovative, imaginative, and successful companies There has never before been a company like Netflix. It has led nothing short of a revolution in the entertainment industries, generating billions of dollars in annual revenue while capturing the imaginations of hundreds of millions of people in over 190 countries. But to reach these great heights, Netflix, which launched in 1998 as an online DVD rental service, has had to reinvent itself over and over again. This type of unprecedented flexibility would have been impossible without the counterintuitive and radical management principles that cofounder Reed Hastings established from the very beginning. Hastings rejected the conventional wisdom under which other companies operate and defied tradition to instead build a culture focused on freedom and responsibility, one that has allowed Netflix to adapt and innovate as the needs of its members and the world have simultaneously transformed. Hastings set new standards, valuing people over process, emphasizing innovation over efficiency, and giving employees context, not controls. At Netflix, there are no vacation or expense policies. At Netflix, adequate performance gets a generous severance, and hard work is irrelevant. At Netflix, you don't try to please your boss, you give candid feedback instead. At Netflix, employees don't need approval, and the company pays top of market. When Hastings and his team first devised these unorthodox principles, the implications were unknown and untested. But in just a short period, their methods led to unparalleled speed and boldness, as Netflix quickly became one of the most loved brands in the world. Here for the first time, Hastings and Erin Meyer, bestselling author of The Culture Map and one of the world's most influential business thinkers, dive deep into the controversial ideologies at the heart of the Netflix psyche, which have generated

results that are the envy of the business world. Drawing on hundreds of interviews with current and past Netflix employees from around the globe and never-before-told stories of trial and error from Hastings's own career, *No Rules Rules* is the fascinating and untold account of the philosophy behind one of the world's most innovative, imaginative, and successful companies.

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360 feedback sample questions for managers: Grit Angela Duckworth, 2016-05-03 In this instant New York Times bestseller, Angela Duckworth shows anyone striving to succeed that the secret to outstanding achievement is not talent, but a special blend of passion and persistence she calls "grit." "Inspiration for non-geniuses everywhere" (People). The daughter of a scientist who frequently noted her lack of "genius," Angela Duckworth is now a celebrated researcher and professor. It was her early eye-opening stints in teaching, business consulting, and neuroscience that led to her hypothesis about what really drives success: not genius, but a unique combination of passion and long-term perseverance. In *Grit*, she takes us into the field to visit cadets struggling through their first days at West Point, teachers working in some of the toughest schools, and young finalists in the National Spelling Bee. She also mines fascinating insights from history and shows what can be gleaned from modern experiments in peak performance. Finally, she shares what she's learned from interviewing dozens of high achievers—from JP Morgan CEO Jamie Dimon to New Yorker cartoon editor Bob Mankoff to Seattle Seahawks Coach Pete Carroll. "Duckworth's ideas about the cultivation of tenacity have clearly changed some lives for the better" (The New York Times Book Review). Among *Grit*'s most valuable insights: any effort you make ultimately counts twice toward your goal; grit can be learned, regardless of IQ or circumstances; when it comes to child-rearing, neither a warm embrace nor high standards will work by themselves; how to trigger lifelong interest; the magic of the Hard Thing Rule; and so much more. Winningly personal, insightful, and even life-changing, *Grit* is a book about what goes through your head when you fall down, and how that—not talent or luck—makes all the difference. This is "a fascinating tour of the psychological research on success" (The Wall Street Journal).

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Steven G. Rogelberg, 2019 No organization made up of human beings is immune from the all-too-common meeting gripes: those that fail to engage, those that inadvertently encourage participants to tune out, and those that blatantly disregard participants' time. In *The Surprising Science of Meetings*, Steven G. Rogelberg draws from extensive research, analytics and data mining, and survey interviews to share the proven techniques that help managers and employees change the way they run meetings and upgrade the quality of their working hours.

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360 feedback sample questions for managers: *Management by Permission* Tony McNulty, Robin Marks, 2016-03-10 This book shows that in today's business world managers can only successfully lead with the active cooperation and consent of their staff. It presents a practical, four-pronged approach to successful management, drawing on the authors' combined research, consulting and managerial experience in more than twenty countries. Once a manager gets the four main ingredients right - (1) getting things under control; (2) establishing expectations; (3) running interference; and (4) developing people - everything else falls into place. Far from being unpleasant and stressful, managing others becomes rewarding and even fun. The book concludes by explaining how to use the four ingredients to ensure that your own manager is also managing you effectively. "If you have time for only one management book in your life, *Management by Permission* would be an outstanding choice." Greg Thompson, President, Markel Specialty In this readable and practical book the authors spell out the key challenges facing managers and how they can address them. The central question is how you win permission to manage - in straightforward language this book shows you how. Rob Goffee, Emeritus Professor, London Business School "A page-turner ... a strong candidate for 'Management Book of the Year.'" Professor Stephen J. Perkins, Dean, London Guildhall Faculty of Business & Law "A 'must read' for anyone on the line management ladder." Dr Janine-Nicole Desai, Regional HR Director, Hilton Worldwide

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